

Ozarks Healthcare Behavioral Health Center's (BHC) Crisis Stabilization Center - Frequently Asked Questions (FAQs)

What is the Ozarks Healthcare Behavioral Health Center's (BHC) Crisis Stabilization Center?

The Ozarks Healthcare BHC's Crisis Stabilization Center is a medically monitored program funded by the Missouri Department of Mental Health that provides an alternative to psychiatric hospitalization.

What are the goals of the Crisis Stabilization Center?

Ozarks Healthcare BHC's Crisis Stabilization Center provides services including:

- Psychosocial assessment
- Psychiatric evaluation and medical services
- Crisis intervention and brief therapy
- Peer support
- Case management and referral services, including:
 - o Medicaid eligibility determinations
 - o Community resources
 - o Employment application assistance
 - o Housing application assistance
 - o Transportation assistance
 - o Referrals for physical and mental health

Who would benefit as a patient from the Crisis Stabilization Center?

Your local health system is dedicated to fulfilling the needs of the communities, which results in growing facilities and services. We have 9 community healthcare clinics in 7 counties. Ozarks Healthcare has more specialists and services than ever in our history with longer retention rates. Patients who would benefit from our Crisis Stabilization Center's services include:

- Anyone in a mental health crisis who requires stabilization either through brief therapy techniques, medication management, or both
- Adults who have case management needs, including assistance to accessing sheltered housing
- Adults who are currently abusing substances and require urgent assistance in accessing inpatient substance abuse facilities

What are the eligibility requirements to be a patient at the Crisis Stabilization Center?

- VOLUNTARY and willing to actively participate in admission process

- Not actively suicidal, displaying aggressive behaviors or making threats of harm against others
- Medically stable, free of communicable conditions, and ambulatory

Please note: The Ozarks Healthcare BHC Crisis Stabilization Center is NOT a placement for emergency housing.

What are the Crisis Stabilization Center's hours of operation?

Ozarks Healthcare BHC's Crisis Stabilization Center will initially open as an urgent care model with plans to shift to a 24-hour model in the near future. Hours of operation are currently 11 a.m. to 9 p.m., seven days a week.

Will the Crisis Stabilization Center provide detox services?

Detox services will not initially be provided, but may be considered in the future.

Will the Crisis Stabilization Center serve individuals under the age of 18?

No, however, the Crisis Stabilization Center will operate on a "No Wrong Door" model and will direct all those who are not eligible for admission to the most appropriate care.

Will transportation be provided?

In select cases, however, logistics are still to be determined.